

WIC Nutrition Assistant (WNA) Certification Process Comparison of the Current and Streamlined Process

The certification process is organized into four evaluation methods: quiz, interview, observation, and file audit. These four methods test the candidate on specific participant categories, which are: Pregnant Women (PG), Postpartum Women (PP), Breastfeeding Women (sometimes included with PP), Infants (IN), and Children (CH).

* For some tasks, local agencies have the option to send their WNA candidates to a state training in lieu of completing the quiz and interview portion of the WNA certification. At the end of the training, candidates will receive a certificate of completion for the quiz and interview portion of the related task. Local agencies still need to complete the required observation and file audits for each task.

	QUIZ		INTERVIEW		OBSERVATION		FILE AUDIT	
Task	Current	Streamlined	Current	Streamlined	Current	Streamlined	Current	Streamlined
I. Communication & Cultural Competence* a. Communication b. Cultural Competence	10 quiz questions	Same or complete the <i>Be a Service Star</i> state training	14 interview questions	Same or complete the <i>Be a Service Star</i> state training	a. 2 observations for all 12 checklist items b. 2 observations for both items	a. 1 observation for any 6 of the 12 checklist items b. not required at this time	3 audits, from any 3 different categories	Not required at this time
II. Certification*	43 quiz questions	Same or complete state <i>ISIS training part I and II</i>	3 interview questions	Same or complete state <i>ISIS training part I and II</i>	2 observations of all 12 checklist items	1 observation of all 12 checklist items	8 audits	4 audits
III. Nutrition & Health Assessment	86 quiz questions	Complete 50 questions from the 86 (include questions from all categories)	10 interview questions	Complete 8 of the 10 interview questions	1 observation for each category (5). 13 checklist items to cover with each category observation.	1 observation for each category (5). Select 8 of the 13 checklist items to observe.	1 audit for each category (5). 19 checklist items to be reviewed with each audit.	1 audit for each category (5). Select 10 of the 19 checklist items to review.

	QUIZ		INTERVIEW		OBSERVATION		FILE AUDIT	
Task	Current	Streamlined	Current	Streamlined	Current	Streamlined	Current	Streamlined
IV. Individual Education (Counseling)*	7 quiz questions	Same or complete the State training, <i>Finding the Counselor Within: Individual Education the Learner-Centered Way</i>	13 interview questions	Same or complete the State training, <i>Finding the Counselor Within: Individual Education the Learner-Centered Way</i>	2 observations with 12 checklist items per observation	1 observation with 12 checklist items	N/A	N/A
V. Food Instruments* a. Prescribe Food Instruments b. Issue Food Instruments	a. 39 quiz questions b. none	Same or complete <i>State ISIS Training Part I and II</i>	a. 3 interview questions b. 5 interview questions	Same or complete <i>State ISIS Training Part I and II</i>	a. 2 observations of all 8 checklist items b. 1 observation of all 20 checklist items	a. 1 observation of 4 of the 8 checklist items b. 1 observation of 15 of the 20 checklist items	N/A	N/A
VI. Nutrition Education Plan*	None	None	11 interview questions	Same or complete <i>State ISIS Training Part I and II</i>	2 observations of all 8 checklist items	1 observation of all 8 checklist items	N/A	N/A
VII. Group Education* (Class)	9 quiz questions	Same or complete one of the following state training workshops: <ul style="list-style-type: none"> <i>Finding the Teacher Within</i> <i>Starting the Dialogue</i> <i>Family Centered Education</i> 	8 interview questions	Same or complete one of the following state training workshops: <ul style="list-style-type: none"> <i>Finding the Teacher Within</i> <i>Starting the Dialogue</i> <i>Family Centered Education</i> 	2 observations of all 16 checklist items	Same	N/A	N/A
VIII. Referrals and Outreach a. Providing Referrals for Participants b. Working within the Community	a. 7 quiz questions b. none	a. Select 3 of the 7 questions	a. 6 interview questions b. 4 interview questions	Select 5 of the 10 interview questions (a. and b. combined)	a. 2 observations of all 13 checklist items b. none	1 observation of 5 of the 13 checklist items	2 audits	none